

W. 01982A-13-0311



0000148428

ORIGINAL

ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112872

Date: 9/18/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Frank Last: Smeriglio

Account Name: Frank Smeriglio

Home:

Street:

Work:

City: Willow Beach

CBR:

State: AZ Zip: 86445

is: Cellular

Utility Company: White Hills Water Co., Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

9/18 DOCKET NO W-01982A-13-0311 RATES OPPOSED
Customer is opposed to ANY increase in rates for the following reasons.

No improvements in decades to the system
improper size pipe of 4 ins. Being used.
PVC pipe
no or low pressure to customers
meter count off
No \$ spent on system
Do not flush the system
illegal tap from service line of one customer to another
no back up power when power goes out
Does not deserve any increase. Should have the company taken away.
End of Complaint

Arizona Corporation Commission
DOCKETED
SEP 23 2013

DOCKETED BY
KM EAL

2013 SEP 23 PM 9 05
AZ CORP COMM
DOCKET CONTROL

Utilities' Response:

Investigator's Comments and Disposition:

docketed. Caller advised he would provide any information if requested.
End of Comments

Date Completed: 9/18/2013

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